**Ideation Phase**

**Define the Problem Statements**

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| --- | --- |
| Date | 19 September 2022 |
| Team ID | PNT2022TMID14874 |
| Project Name | Project – Customer care registry |
| Maximum Marks | 2 Marks |

PROBLEM STATEMENT:

Sometimes customers find it difficult in sorting their complaints because of ineffective communication so that an application has been developed to help the customers in processing their complaints.

